### SECTION H: EMERGENCY RATIONING PROGRAM

The following water rationing program is adopted for emergency use only during periods of acute water shortage.

- 1. <u>Declaration of Emergency</u> When a system demand exceeds production of storage capability measured over a twenty-four (24) hour period, and refilling the storage facilities is rendered impossible, OR when the Corporation is notified by its wholesale supplier that they have implemented their Water Conservation Plan, the Corporation may declare an emergency to exist, and thereafter ration water in the following manner.
- 2. <u>Notice Requirements</u> Written notice of the proposed rationing shall be mailed or delivered to each affected Member seventy-two (72) hours before the Corporation actually starts the program, and shall also be placed in a local newspaper. The member notice shall contain the following information:
  - a. The date rationing shall begin;
  - b. The stage (level) of rationing to be employed;
  - d. A copy of this rationing authority; and
  - e. Affected areas to be rationed.

Notification will be made when restrictions are lifted.

### 3. Stage Levels of Rationing

- a. STAGE 1 Mild Rationing Conditions
- (1) Goal: achieve a voluntary reduction in total water use and/or daily water demand.
  - (2) Voluntary Water Use Restrictions:
- (a) Water customers are requested to voluntarily limit the irrigation of landscaped areas.
- (b) Water customers are requested to practice water conservation and to minimize or discontinue water use for non-essential purposes.
  - b. STAGE 2 Moderate Water Shortage Conditions
- (1) Goal: achieve a 10% reduction in total water use and/or daily water demand.
  - (2) Water Use Restrictions:
- (a) Irrigation of landscaped areas shall be limited to Sundays and Thursdays for customers with a street address ending in an even number (0, 2, 4, 6, or 8), and Saturdays and Wednesdays for customers with a street address ending in an odd number (1, 3, 5, 7, or 9). Irrigation of landscaped areas is permitted at anytime if it is by means of a handheld hose, a faucet filled bucket or watering can of five (5) gallons or less, or drip irrigation system.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is prohibited except on designated watering days. Such washing, when allowed, shall be done with a hand-held bucket or a hand-held hose

equipped with a positive shut-off nozzle for quick rinses. Vehicle washing may be done at any time on the immediate premises of a commercial car wash or commercial service station. Further, such washing may be exempted from these regulations if the health, safety, and welfare of the public are contingent upon frequent vehicle cleansing, such as garbage trucks and vehicles used to transport food and perishables.

- (c) Use of water from hydrants shall be limited to fire fighting, related activities, or other activities necessary to maintain public health, safety, and welfare.
- (d) Use of potable water for the irrigation of golf course greens, tees and fairways is prohibited except between the hours of 11:00 pm and 6:00 am. However, if the golf course utilizes a water source other than that provided by SGWSC, the facility shall not be subject to these regulations.

## c. <u>STAGE 3 – Severe Water Shortage Conditions</u>

- (1) Goal: achieve a 20% reduction in total water use and/or daily water demand.
- (2) Water Use Restrictions All requirements of Stage 2 shall remain in effect during Stage 3 except:
- (a) Irrigation of landscaped areas is further limited to 6:00-9:00 am and 7:00-10:00 pm for hose-end sprinklers and 11:00 pm to 6:00 am for automatic sprinkler systems.
- (b) Use of water to fill, refill, or add to any indoor or outdoor swimming pools, wading pools, or Jacuzzi-type pools is prohibited except on designated watering days.
- (c) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life or where such fountains or ponds are equipped with a re-circulation system.
- (d) The watering of golf course fairways is prohibited unless the golf course utilizes a water source other than that provided by SGWSC. Greens and tees may be watered only between the hours of 11:00 pm and 6:00 am.
- (e) The use of water for construction purposes from designated fire hydrants under special permit is to be discontinued except for the amount necessary for the actual construction of structures.
- (f) All restaurants are prohibited from serving water to its patrons except when requested.
- (g) The following uses of water are defined as non-essential and are prohibited:
- [1] Wash down of any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaces areas;
- [2] Use of water to wash down buildings or structures for purposes other than immediate fire protection;
  - [3] Use of water for dust control;
- [4] Flushing gutters or permitting water to run or accumulate in any gutter or street; and

[5] Failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s).

# d. <u>STAGE 4 – Critical Water Shortage Conditions</u>

- (1) Goal: achieve a 30% reduction in total water use and/or daily water demand.
- (2) Water Use Restrictions. All requirements of Stage 2 and 3 shall remain in effect during Stage 4 except:
- (a) Irrigation of landscaped areas shall be limited to hand-held hoses, hand-held buckets, or drip irrigation only and only to the extent necessary to sustain the life of the plants. The use of hose-end sprinklers or permanently installed automatic sprinkler systems is prohibited at all times.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle not occurring on the premises of a commercial car wash or commercial service station and not in the immediate interest of public health, safety, and welfare is prohibited. Further, such vehicle washing at commercial car washes and commercial service stations shall occur only between the hours of 6:00 am and 10:00 am and between 6:00 pm and 10:00 pm.
- (c) The filling, refilling, or adding of water to swimming pools, wading pools, and Jacuzzi-type pools is prohibited.
- (d) Operation of any ornamental fountain or pond for aesthetic or scenic purposes is prohibited except where necessary to support aquatic life.
- (e) As he/she deems necessary, the System Manager is authorized to deny any new, additional, expanded or increased-in-sized water service connections, meters, service lines, pipeline extensions, mains, or water service facilities.

# e. <u>STAGE 5 – Emergency Water Shortage Conditions</u>

- (1) Goal: achieve a 40% reduction in total water use and/or daily water demand.
- (2) Water Use Restrictions. All requirements of Stages 2, 3, and 4 shall remain in effect during Stage 5 except:
- (a) Irrigation of landscaped areas is absolutely prohibited. All outdoor use of water is prohibited except for the direct need to protect and preserve the health, safety and welfare of the public.
- (b) Use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle is absolutely prohibited.
- f. <u>Water Rationing</u> In the event that water shortage conditions threaten public health, safety, and welfare, the System Manager is hereby authorized to ration water according to the following water allocation plan:

Water Use Restrictions: All restrictions indicated under Stage 5 are to be in effect. All outside water uses are prohibited.

# (1) Single-Family Residential Customers

The allocation to residential water customers residing in a single-family dwelling shall be 6,000 gallons per customer per month. Residential water customers shall pay the following surcharges for all usage above the allocated amount. The surcharge is added above current rates and becomes effective when the customer exceeds the allocated usage.

Allocation is 6,000 gallons per customer.

Surcharge of: \$2.25 per thousand gallons for the first 2,000 gallons over allocation

\$7.55 per thousand gallons for each 1,000 gallons thereafter

Surcharges shall be cumulative.

## (2) Commercial Customers with Standard Meter (5/8")

The allocation to commercial customers with standard meter shall be 22,000 gallons per customer per month. Commercial customers with standard meter shall pay the following surcharges for all usage above the allocated amount. The surcharge is added above current rates and becomes effective when the customer exceeds the allocated usage.

Allocation is 22,000 gallons per customer.

Surcharge of: \$2.05 per thousand gallons for the first 15,000 gallons over allocation

\$6.10 per thousand gallons for each 1.000 gallons thereafter

Surcharges shall be cumulative.

# (3) Commercial Customers with Non-Standard Meter (1")

The allocation to commercial customers with non-standard meter shall be 50,000 gallons per customer per month. Commercial Customers with non-standard meter shall pay the following surcharges for all usage above the allocated amount. The surcharge is added above current rates and becomes effective when the customer exceeds the allocated usage.

Allocation is 50,000 gallons per customer.

Surcharge of: \$1.85 per thousand gallons for the first 50,000 gallons over allocation

\$4.60 per thousand gallons for each 1,000 gallons thereafter

Surcharges shall be cumulative.

- 4. <u>Penalties</u> For Stages 2, 3, 4, and 5 the following penalties shall apply:
- a. First observed offense \$50.00 additional charge to be added to customer's monthly bill
- b. Second observed offense \$100.00 additional charge to be added to customer's monthly bill
- c. Third or more offense shall result in termination of service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is LESS. The normal service trip fees of the Corporation shall apply for restoration of service.
- 5. <u>Exemptions or Variances from Rationing Rules</u> The System Manager or his/her designee, may, in writing, grant any Member an exemption or variance to the pro rata water allocation policies provided by this Plan for good cause. The Corporation shall treat all Members equally concerning exemptions and variances, and shall not employ discrimination in such grants.
- 6. <u>Rates</u> All existing rate schedules shall remain in effect during the rationing period. The purpose of this Emergency Rationing Program is to conserve the total amount of water demanded from the Corporation until supply can be restored to normal levels.